

















Day 1 - June 3, 2025

Time	Session	Location
11:30 AM - 12:30 PM	Arrival with lunch and Walk-in Helpdesk 	North Studio 2
12:30 PM - 12:45 PM	Opening Remarks 	North Studio 3
12:45 PM - 1:45 PM	Round Table  Speakers: Mishele Thariath, Customer Success Manager, Sectra; Jack Wong, Customer Success Manager, Sectra	North Studio 3
1:45 PM - 2:00 PM	Break 	--
2:00 PM - 3:30 PM	Lessons Learned: HIS/RIS  Speakers: Miha Saluja, Project Manager, Sectra; Leigh-Anne Verge, Program Portfolio Manager, Sectra	North Studio 3
3:30 PM - 3:45 PM	Break 	--
3:45 PM - 4:45 PM	Walk-in Helpdesk  Sectra Engineers and Application Specialists	North Studio 3
4:45 PM - 5:15 PM	Cardiology - New Echo Viewer  Speaker: Jessica Miranda, Solution Consultant, Sectra	North Studio 3
5:15 PM - 5:30 PM	Closing Remarks  Speakers: Mishele Thariath, Customer Success Manager, Sectra; Jack Wong, Customer Success Manager, Sectra	North Studio 3
5:30 PM	Group Dinner at CHOP Steakhouse 	2001 Argentia Rd, Mississauga, L5N 2L3

Day 2 - June 4, 2025

Time	Session	Location
8:00 AM - 9:00 AM	Breakfast 	North Studio 2
9:00 AM - 9:15 AM	Opening Remarks  Speakers: Mishele Thariath, Customer Success Manager, Sectra; Jack Wong, Customer Success Manager, Sectra	North Studio 3
9:15 AM - 10:30 AM	Upcoming Features  Speaker: Jessica Miranda, Solution Consultant, Sectra	North Studio 3
10:30 AM - 10:45 AM	Break 	--
10:45 AM - 11:45 AM	Round Table (continued)  Speakers: Mishele Thariath, Customer Success Manager, Sectra; Jack Wong, Customer Success Manager, Sectra	North Studio 3
11:45 AM - 1:00 PM	Lunch 	North Studio 2
1:00 PM - 2:00 PM	Workflow Analytics Presentation  Arthur Whitt, Product Specialist, Analytics, Sectra	North Studio 3
2:00 PM - 3:00 PM	Walk In Help Desk  Sectra Engineers and Application Specialists	North Studio 3
3:00 PM - 3:15 PM	Break 	--
3:15 PM - 5:00 PM	Engineer Talk: Sectra Resources, Troubleshooting and Documentation  Florian Roche, Solution Engineer for Advanced Support, Sectra; Michael Tse, Technical Engineer, Sectra	North Studio 3
5:00 PM - 5:15 PM	Closing Remarks 	North Studio 3